

February 2011

Ruggles & Stopitall Testimonial

for

- i) *Ruggle-it* & Skin cream - for Human sensitive skin, hair;
- ii) *Protexin* Probiotics - for ex hurdler (weight, appetite);
- iii) *Equine Maxavita Pernamax GLM* - for clicking joints, stiffness.

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Part 1 of 3 - 7 December 2010, 10.32 a.m.

----- Original Message -----

From: Mrs SG, Somerset

To: Ruggles & Stopitall Ltd

Sent: Tuesday, December 07, 2010 10:32 AM

Hi Karen

I can give you feedback on the **ruggle-it shampoo** – the horse version which I use for me – it is the best I have ever used – since my own health issues in early twenties and wake up call to doing life differently I have been looking for what feels right/good/healthy (over about 25 years).

This shampoo **is the first one I have stuck with** (nearly 6 months now) and I have tried a lot of different ones. Leaves my hair looking and feeling lush.

I use it too as a hand/body wash and it goes without saying for the horse, but the biggest 'yes' is definitely for me.

The **protexin** for my Horse has really helped normalise his eating habits – when I took him on in early Feb, he seemed ravenous and no food would satisfy him.

He has been on the protexin since June and his appetite has normalised and even now we are in temperatures of -6 he is appropriately hungry, maintaining good condition, although I can't ride him because of the ground and ice, and keeping toasty warm. He is out as much as possible because he gets wound up being in. I certainly am in no hurry to stop it as it feels like it is doing him a lot of good.

He hasn't been on the **GLM** [*Maxavita Equine Green Lipped Mussel*] long enough to say and not getting much movement out of him apart from a brisk gallop up the field for meal times !! Although I can say I am not hearing the joints clicking anywhere near as much

The **neem eaf and oil face and hand cream** (orange and ylang ylang) is proving to be good so far but again have only been using it for a week or so. Will let you know – again like the shampoo, I have never found one I want to stick with, usually going off them within a few weeksso am hoping this will work. Only negative so far is that my husband is not so keen on the smell although I am not bothered by it!

The **ruggle it oil** was fab in the summer for flies and worked well here in Somerset but not so great in Scotland . I was certainly using it 2x a day up there and it was just about doing the job – but the flies/ midges/ harvest mites/ticks etc were really bad this year and am not sure anything would have done much good other than an all over fly rug which I didn't use because they don't feel right!! [Office. Post discussions with client on why it might have been less effective, Mrs SG wrote the following on 7/12/10, at 3.21 hours: "Regarding the ruggle it oil, sounds like I wasn't using enough of the dilute ☹" Office: using plenty of diluted ensures the aroma bubble is intact...it's also a very cheap way to maintain the 'strong defences' in places like Scotland as you use little oil but lots of tap water!

Hope all that is useful feedback for now

Many thanks

SG

Part 2 of 3 – 7 December 2010, 3.21 pm.

----- Original Message -----

From: Mrs SG, Somerset

To: Ruggles & Stopitall Ltd

Sent: Tuesday, December 07, 2010 3:21 PM

Hi there

Regarding the **ruggle it oil**, sounds like I wasn't using enough of the dilute ☹

Regarding the **cream**, I think it is the neem oil in it that he doesn't like – he loves orange and ylang ylang (probably not much can be done about it especially as it is working for me for now !) [*Office; whilst we've never had this comment before, it just goes to show we're all different in what we smell, feel, react to – it's also why there are so many perfumes/after shaves around...as what appeals to one, isn't to another's taste! Thank you Mr G for putting up with it meanwhile....!*]

Re the **GLM** , I am not inclined to take him off it (even for 30 days...) so that probably means it is doing him good !

SG

Part 3 of 3 – 18 February 2011

----- Original Message -----

From: Mrs SG, Somerset

To: Ruggles & Stopitall Ltd

Sent: Friday, February 18, 2011 6:39 PM

Hi there,

I have just ordered a **double quantity** of the **face cream** because it does work for me.

First time I have ever ordered a 2nd pot of any face cream!! it has been **fabulous through the winter** and the cold where my skin tends to get v dry and I have used it on **face and hands** as needed.

I will be honest , it is quite greasy when first put on so I tend to use last thing at night but my skin always wakes up feeling really nourished and smooth the next morning and ready for the outdoors.

I think the **GLM** are **doing him good**. Though he has just had a week off due to [redacted] *[Tendon issues]* in his left fore. He has been having some proper schooling now through January which for an ex hurdler is definitely hard work and is showing up his stiffness all over but he has shown he can move beautifully so it is all a work in progress. All that said, January was his best month yet since I have had him with only 4 well-earned days off.

So yes, **I would like to think the GLM are doing their thing for him**. His front legs were his big problem racing so I guess any problem areas are going to show up as he journeys along.

And **still no clicking from his joints as he walks around the field!** 😊

Think that is it for now.

SG

Many thanks to **Mrs SG from Somerset** for taking the time to write this feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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