

July 2008

## *Ruggle-it* Testimonial

for

### 1 x Friesan horse bite reaction; 1 x Quarter Horse skin issues

**[ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

----- Original Message -----

**From:** Anne G-T

**To:** Stop-it-All, Karen Ruggles

**Sent:** Tuesday, June 24, 2008 9:46 PM **[part 1]**

Hi Karen

On a separate note, I should apologise for not replying sooner to your email about the Ruggle-it. I had meant to, to let you know that on the weekend after you emailed me my Friesian had a terrible reaction to something unknown and I had to call the Vet out for some [REDACTED] [jabs] because he was beside himself, trying to scratch. I bought your Starter Pack from Nick from the Stables [Equine Vet Practice] when he came out and have **had brilliant results**.

The Friesian quickly recovered from the reaction to whatever bites he'd suffered though unfortunately I have to rug him quite a lot. The Quarter Horse mare who was badly affected still has some skin problems which are clearly bite related but has put on weight and is back to her old calmer temperament and I can't tell you what a relief it is to see her being herself again.

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**Sent:** Friday, June 27, 2008 2:13 PM **[part 2]**

Hi Karen

Thank you so much for this guidance. Although I've only just started to use it really, as I said, it has made a **huge difference** especially to my mare. Thanks for the extra guidance too. It has been very helpful to read the info on your site especially relating to **molasses**. I have already stopped using one feed which had it in, and I think if nothing else it raises awareness of a combination of possible ways to relieve what must be an intolerable situation for horses. I will start to use it diluted too!

Kind Regards

Anne

Many thanks to **Mrs G-T** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.