#### September 2010

### Ruggle-it, Protexin Probiotics & Feeds Testimonial

for

# a) Labrador's spot-on & flea difficulties, bald patches, poor coat, puffy ears, dry & sore skin, depression; b) Scottish midges on pets & humans

[**ZOOM NOTE**: To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All areas are text/names/descriptions that may contravene Veterinary Medicines
Directorate regulation; text within [] has been inserted by this office.

NOTE: When customers refer to our old product name, we'll overwrite it with RUGGLE-IT

#### Part 1 of 4 – the issues & background

From: Miss Bain

To: Ruggles & Stopitall Ltd

Sent: Monday, July 19, 2010 9:52 AM

Hi

I am not sure what I should be buying. I have a 6 ½ year old castrated lab.

First came out in "flea [issues]" on his chest around a year ago, treated with [spot-ons] and still no change, used [fierce topical] creams

And it got a bit better but returned after finished cream. It had also started all over his body, bald patches everywhere, poor coat condition, puffy ears etc.

Changed his diet on advice from the vet. Really seemed to clear up with extra salmon oil too but found the [very fierce shampoo] made his skin dry and sore. So nice to read your articles and find its a common problem.

Anyway its back with a vengeance on his chest and the only thing I can liken it to is [summer itching on horses] - I had a mare who had a very mild case of this as a child.

I think it could be midges as we live in a midge hell hole whenever it's not windy.

I really hope it gives my poor boy some relief. I don't know what to do with him as he is getting more and more depressed (maybe humanizing him too much)

What would you advise getting from your range? He is a complete swine to rub cream on so the salve isn't really great but would the shampoo and oil

Be the next best thing?

Regards

## Part 2 of 4 – Feedback 10 days into use of Ruggle-it, Protexin probiotics & new feeding (boosting OM3)

From: Miss Bain

To: Ruggles & Stopitall Ltd

Sent: Monday, August 16, 2010 8:42 PM

Hi there

Just a wee progress report.

[6/8/10. Miss Bain purchased Starter Pack 4-B – Ruggle-it + probiotics + boosted Omega 3 intake]

Mac's skin is much better and no longer as angry.

Seeing dead skin too which is coming away. Bit like after being sunburnt.

Still doing him as the booklet.

As you suggested, I also got him fresh sardines as I was shopping. Should I cook these or are they ok to feed raw?

Thanks

#### Part 3 of 4 – latest update

From: Miss Bain

To: Ruggles & Stopitall Ltd

Sent: Wednesday, September 01, 2010 7:30 PM

Well Mr Mac's hair is growing back, he's happy which is great and his skin is fresh, not hot and all the hive type things are a thing of the past.

I'll order up some more at some point as I think he'll benefit from the product especially as the **midges are still blood hungry.** 

Great for my midge bites too.

#### Part 4 - Office Observation

[As so many of our testimonials state, when one works with gentle external products (i.e. Ruggle-it) & arms the body from the insides to 'work with you and/or re-boot back into a healthier state' (i.e. nourish the engine with 'pure' probiotics & Omega 3-rich feeds), results can be astounding.

Long may Mac & Miss Bain enjoy calmer times. And also the infamous Scottish Midges being told 'where to go'!!

Many thanks to **Miss Bain of Peebleshire** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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