

December 2009 (image added 04/10)

Ruggle-it & Probiotics Testimonial

for

Very extreme Dog Skin & Feet issues, Itching, Hair Loss over an 8 month period

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] or **XXXXX** areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

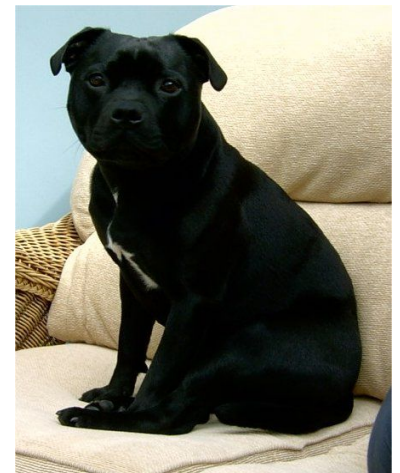
NOTE: When customers refer to our old product name, we'll overwrite it with **RUGGLE-IT**

Page 1 of 4 Handwritten pages (high resolution images are available on request)

Sue Bebbins
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX
STAFFS XXXXXXXXXXXXXXX

Dear Karen,

I would just like to put
in writing to say how grateful I
am for your help concerning Yoda
and his skin. XXXXXXXXXXXXXXX. As I said to
you back in July, Yoda had a very
bad Bacterial skin. XXXXXXXXXXXXXXX and
after changing my XXXXXXXXXXXXXXX
being listened to, as by this time
he had got a lot worse and also it
was 8 months he had had this skin
XXXXXXXXXXXX, we were then referred to a
skin specialist. The treatment that
Yoda had to have was 600mg of
XXXXXXXXXXXX a day and also he had to
have 16 shampoos in **Fierce Shampoo**
This bothered me greatly, as it also
rotted my Bathmats in the Bath, and



[Photo taken April 2010 -
what a magnificent shine
nowadays!]

after studying Yoda's skin also, noticed I use what it was doing to his skin as well. After two months of this treatment he was discharged, and I was told to still use ~~XXXXXX~~ on him, especially on his feet. This I was happy about, and after much searching on the Web, I came across your products. You took the time to listen and advise me, and after changing to **Ruggle-It** Shampoo, also BioKult probiotic and also the Old Salve too, Yoda and I haven't looked back since. I trust your products completely, my Dog is a lot happier, his Coat absolutely gleams. I also will never again use ~~XXXXXX~~ flea Treatments. I trust your **Ruggle-It** Salve more than that, and use it as

you have stated to in your leaflet which you supplied with my order. As you say, trust Mother Nature, and for this, Yoda and I are very grateful, and should anyone ask me about Luis Cost and ~~Cost~~ how he looks now, I rave on and on about your **Ruggles**. I for one will never again use anything else on my Dogs skin. I hope that other people will learn, and in actual fact trust Mother Nature and natural products to help their Dogs skin issues, and to take a good look at what is actually involved, ingredient wise in some of these so called shampoos.

Thanking you once again Karen, I wish you every success for the future, and am glad that I found

you eventually!
 Yours faithfully
 an ever grateful,
 Sue & Yoda



Many thanks to **Mrs Berrisford** for taking the time to write this detailed feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that they're 100% genuine. All quoted testimonials can be viewed at our offices.