

September 2013

Ruggle-it Testimonial for

Springer Spaniel + Bichon Frise – extreme itching (tail amputation nearly required)



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[ZOOM NOTE: To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [redacted] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Continued pto...

23/9/13

Rec'd 27/9/13

Ruggles & Stopitall Ltd
..utilising the **Power of Nature**, inside & out
Equine • Farm • Pet • Human • Plant

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Dear *Mrs Chaple*

Feedback – can you help us please?

Whatever we might say about our products is really just an irrelevance as we might be selling fridges to Eskimos! What 'real life' users say in writing and/or on Forums is what **really** matters & can often help give others **confidence** in our unusual approach to 'good health'. Might you kindly complete the following & return it in the enclosed SAE?

- Which products have you used e.g. *Ruggle-it, Protexin Probiotics, Maxavita Green Lipped Mussel (Pernamax or Revitaflex), Pillules, Green Barley Grass, Flaxseed oil, OM3-rich Salmon products, natural Skincare, other?*
- Did you use them on dogs, cats, other pets, horses, alpacas, farm animals, chickens, children, yourself, etc?
Ruggle it, used on my dogs & myself &
- For what issue(s) are you using the product(s) e.g. head lice, joint stiffness, flies/midges, mud issues, itching, etc?
Fleas ticks and Harvest mites. Also itchy feet and tail.
- Your comments on the product(s): (feel free to continue onto the reverse or another sheet if you wish)

Your products are truly the only product that REALLY works, all the chemical based products and pills from the professionals dont seem to be able to keep on top of the problem anymore! After using the 3 week planer I only need to treat them if I see increased scratching! My Springer couldnt take harsh flea+ product

5. Any other comments you'd like to add e.g. our level of customer service, speed of delivery, etc?
wonderful level of customer service, rang me back as promised, explained products, next day delivery!

Your Name *Jane E Chaple* Postal Town *Sidford* Signature *J. Chaple* Date *25.9.13*

Finally, would you consider allowing us to use your feedback/photos for our website and/or within some PR? We fully understand if you'd rather not and/or rather leave it for a little while longer... but we hope you won't mind us asking all the same. If it's OK to use it, please advise whether to use your full name & town, or just initials & town (or any other variant!) (This form is for internal purpose only, permission is always sought before any comments are quoted.)

Yes use full name and town greatly indebted to you.

Thank you very much.
We greatly appreciate the time you've kindly taken to help us.

Karen R.

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or **harsh flea product** in fact anything with a tick prevention as they gave her **made her feel ill**, before I stopped using them the **professional** tested her for so many illnesses all came back negative, she only improved when I stopped all tick treatments.

Although my Bichon now looks Skeinbald in colour (also not so good on her curly coat) no more scratching, I have **changed her diet** as you recommended and her tail which at times blew up bright pink and she **scratched it** (needing to be muzzled at night) has also **totally cleared up** only her chewing her feet so badly she can not walk some days to go.

I love the fact your products are natural and love the smell.

Thank you again.

Jenice Chapple

Many thanks to **Mrs Chapple of Sidmouth, Devon** for taking the time to write this feedback.

[Tail amputation – Mrs Chapple told us this was under consideration as part of Bichon's 'severe symptoms' when she called us on 16/8/13 – we keep copious notes for all conversations.]

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.