

February 2014

Ruggles & Stopitall

Testimonial for

R&S Joint & Muscle Cream

for Joint Issues

[ZOOM NOTE: To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [redacted] areas are text, names, descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Rec'd 27/2/14

6-1-2014

Ruggles & Stopitall® Ltd
...utilising the **Power of Nature**, inside & out

Equine • Farm • Pet • Human • Plant

Hop House Cottages, Duddlestone, Taunton, Somerset, TA3 7BW
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Dear Mrs Johnson

Feedback – can you help us please?

Whatever we might say about our products is really just an irrelevance as we might be selling fridges to Eskimos! What 'real life' users say in writing and/or on Forums is what **really** matters & can often help give others **confidence** in our unusual approach to 'good health'*. Might you kindly complete the following & return it in the enclosed SAE?

- Which products have you used e.g. *Ruggle-it*, *Protexin* Probiotics, *Maxavita* Green Lipped Mussel (Pernamax or Revitaflex), Pillules, Green Barley Grass, Flaxseed oil, OM3-rich Salmon products, natural Skincare, other?
..... JOINT & MUSCLE CREAM
- Did you use them on dogs, cats, other pets, horses, alpacas, farm animals, chickens, children, yourself, etc?
..... MYSELF
- For what issue(s) are you using the product(s) e.g. head lice, joint stiffness, flies/midges, mud issues, itching, etc?
..... JOINT STIFFNESS
- Your comments on the product(s): (feel free to continue onto the reverse or another sheet if you wish)


VERY GOOD, BETTER THAN ANY CREAM THAT MY DOCTOR HAS **suggested**

- Any other comments you'd like to add e.g. our level of customer service, speed of delivery, etc?
..... GOOD

Your Name Mrs Johnson Postal Town RETFOR NOTIS Signature Mrs Johnson Date 24/2/14

Finally, would you consider allowing us to use your feedback/photos for our website and/or within some PR? We fully understand if you'd rather not and/or rather leave it for a little while longer...but we hope you won't mind us asking all the same. If it's OK to use it, **please advise whether to use your full name & town, or just initials & town** (or any other variant!). *(This form is for internal purpose only; permission is **always** sought before any comments are quoted.)

Thank you very much.
We greatly appreciate the time you've kindly taken to help us.



Registered Office: Hop House Cottages (180), Duddlestone, Taunton, Somerset, TA3 7BW EQ/aaafeedback.doc/1012

Many thanks to Mrs Johnson from Nottinghamshire for taking the time to write this feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.