

June 2008

Ruggle-it Testimonial
for
Rabbits' attack by Flies; Flies in Hutch/toilet – Parts 1 & 2!

[ZOOM NOTE: To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

From: Mr D Lammin
To: Karen Ruggles
Sent: Friday, April 18, 2008 11:55 AM [PART 1]

Hi Karen, the Ruggle-it has definitely stopped the flies hovering around her bedding and toilet area already, as I soaked her platform in it overnight. Pip is not too keen on the new smell and keeps sitting in her tunnel for a while and then going back to her platform in her bedding; but as you say in time she will get used to it and the aroma will become less pungent. Please find photos attached of sweet Pip, kindest regards and many thanks, D.L



From: Mr D Lammin
To: Karen Ruggles
Sent: Friday, June 20, 2008 11:15 AM [PART 2]

Hi Karen, hope you are well. I thought you might appreciate some feedback with my experience of using the Ruggle-it? I've found the product to be excellent for spraying on and around Pip's run and toilet area; fly's simply are not attracted to her toilet area as before. I do this at least once/twice a week. I have not found the product so good for putting onto Pip herself however. The main problem is that the oil makes her hair very sticky and greasy, which is very

hard to clean off and makes hay etc stick to her. *[Office comment; our shampoo would clean this off gently/efficiently; or the oil bio-degrades naturally in c3-4 weeks!]*

I do not spray Pip with the product now, but because spraying her toilet area has made such a difference to keeping flies away, I don't really think I need to spray her anyway!

Hope this info is useful, kind regards, D.L.

Many thanks to **Mr Lammin (and Pip)** for taking the time to write these feedbacks & include some piccies!

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.