

December 2007

Testimonial  
for

**Donkey Summer Itching, extreme Ear problem, Hair Loss**

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All blacked out areas are text/names that may contravene VMD regulation; text within [] has been inserted by this office.



----- Original Message -----

**From:** Gillian Philip

**To:** Karen Ruggles

**Sent:** Thursday, December 20, 2007 4:26 PM

Hi Karen,

I have been meaning to email you for months to let you know how pleased I was with your shampoo and oil. I don't know if you will remember speaking to me - I was the woman looking after her friend's donkeys with [redacted] [Summer itching] - but you were very helpful on the phone.

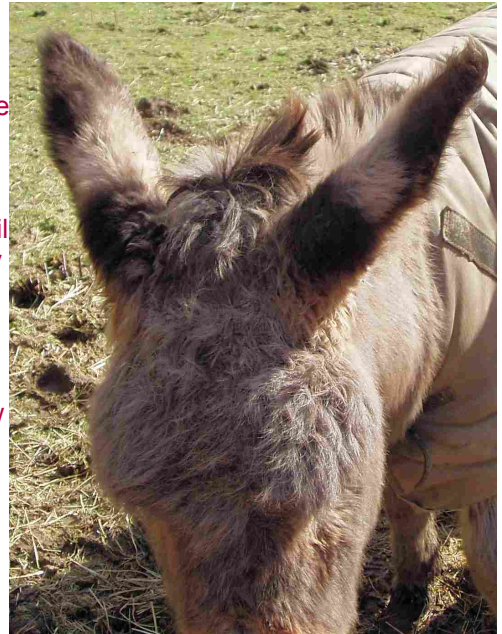
Jenny the donkey who was affected by far the worst had lost all the hair off her ears and they were very hot and inflamed, so much so that when I shampooed her there was steam coming off them!!

She stood like an angel as I am sure she loved the soothing effect it was having. I followed your instructions with the oil

and I couldn't believe how soon she stopped rubbing her ears, they lost the hot feeling after about a week and I could see the downy effect of hair starting to grow. She also was a much happier donkey and lost her look of dejection, my friend commented that she was much more interested in everything now, as she was bound to be as she was out of the cycle of pain. [Update – she now has full ears of hair & her scabby body is no more.]

Thank you again.

Gill Philip, Perthshire, Scotland



Many thanks to **Mrs Philip** for taking the time to tell us **Jenny's** story & to share these Before & After photos.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be included on this web or any PR...then readers have peace of mind that we're not making this up!