

February, May, October & December 2008

**Testimonial  
for  
Alpaca - Mite Infestation, Prolonged Baldness, Serious Skin Irritation**

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**From:** Dianne Summers

**To:** Karen Ruggles

**PART 1 of 4**

**Sent:** Wednesday, May 07, 2008 10:19 AM

Hi Karen

The oil is pure genius!

I have another alpaca here on agistment who has had a **bald nose for many years**. I used it neat on his nose for about 10 days and **he has started to grow hair--it is a miracle**.

Kindest regards, Di



----- Original Message -----

**From:** Dianne Summers

**To:** Karen Ruggles

**PART 2 of 4**

**Sent:** Saturday, March 15, 2008 7:17 PM

Hi Karen

I cannot tell you how grateful I am to you for such a **wonderful product** - this was a rescue case and he was red raw and bleeding - it was terrible - I tried everything for 5 months and nothing worked until now.

My mite ridden Alpaca is looking great - all the redness has gone down and he is looking a lot better. I am sure his fleece is starting to grow back already - I only used the oil for 7 days in a row. **Keep making the miracle stuff.**

I will be ordering more oil soon a large one as I am going to smoother all my herd after they are sheared and then use it as a bug repellent.

Thanks again Karen, kindest regards

Dianne Summers

*West Cornwall Camelid Association, 01209 822422, BAS British Alpaca Society Member*

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----- Original Message -----

**From:** Summers, Dianne

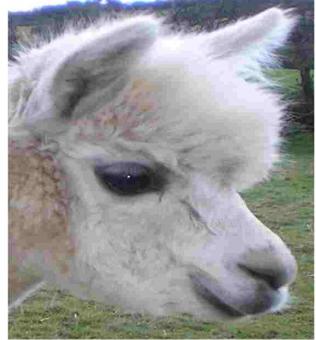
**To:** Karen Ruggles

**PART 3 of 4**

**Sent:** Monday, October 20, 2008 8:02 AM

Hi Karen

I have totally changed my idea about shampooing alpacas - duchess and Marty love being shampooed. Duchesses face is a million times better. She loves having it done so much she fell asleep in my arms yesterday. I will need to write another piece about treating [REDACTED] *[confirmed extensive skin irritation, itchiness, minor open wounds]* and the need to use the shampoo. I still find just using the oil on bare flaky mite skin is perfect but for badly crusty bits you do need to shampoo. Thanks for caring Karen  
*[before & 2 weeks after photos...yes it really is the same female!]*



----- Original Message -----

**From:** Summers,Dianne

**To:** Karen Ruggles

**PART 4 of 4**

**Sent:** Friday, December 05, 2008 9:07 AM

Hi Karen

Here are my thoughts on the probiotics  
We all know how stress affects the immune system and we also know how the immune system is directly related to the gut. We also know how difficult it is to find *[Alpaca]* feeds that don't contain grains and molasses. I therefore feed my entrie herd a probiotic every day called protexin, a grass based as opposed to milk based which none of my herd liked. They all love this one and no wastage. We need to keep the gut in balance. My Vet supports me using it too.  
D

Many thanks to **Mrs Summers** for taking the time to write these feedbacks.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.