

October 2009
+
UPDATED January 2010

Ruggle-it & Protexin Testimonial
for
Very extreme Pastern, Mud & Hair Follicle issues
+
Flies & Bites

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

From: Emma Whittaker
To: Ruggles & Stopitall Ltd
Sent: Thursday, October 08, 2009 9:40 PM

"Disney" - Welsh breed (ex Ireland)



Part 1 of 3

Hi
I'm not sure if you will remember me, I called about a month ago regarding my little chap **Disney** who suffered **horrendous abuse & neglect** before he came to me 4 years ago. He had been **hobbled badly both in front & behind & the skin on his pasterns was rotten**, due to this he has been left with a condition called [REDACTED] (diagnosed by my vet, basically [REDACTED] [*swollen hair follicles & angry surrounding skin, staph a*]).
Due to the **stress he had suffered** the rest of his **skin was in an awful state** too with dryness, itching & constant flaking - this got considerably better through his anxiety levels dropping as he learnt to trust & also with proper nutrition (all my 3 are fed only on simple systems) [*outstanding...the best one can feed in our opinion!!*] but the pastern issue has been on & off & **I tried everything & I mean EVERYTHING!** Some stuff helped but it never quite cleared it properly & at one point it got so bad (literally over night) that he needed 10 days of [REDACTED]. [*prescribed internal assistance*].
I have been using your oil & shampoo for 1 month & his legs are fantastic. Within 5 days of applying the oil the open areas had closed & he now has **for the first time ever soft, healthy skin on all 4 legs.** I will be calling you in the next four days to order more oil, shampoo and protexin [*for such extreme & long-standing issues, combining Ruggle-it on the outside whilst 'boosting' the immune system to help itself from the inside is very key*]. So big thankyou from me & Disney for helping me fix this last area of trouble from his past.
Also my big lad **Romeo** has always had [REDACTED] [*big difficulties coping*] to fly bites & fly sprays (not a good combination!) I have been using the oil on him also & **he loves it! As soon as he smells it he is turning around, saying 'put some here, and here, and here!'** So big thankyou from Romeo too!
It is fantastic to find products with all natural ingredients & such caring people behind them.
Many, many thanks, Emma Whittaker, Preston, Lancs

.....continued/

From: Emma Whittaker
To: Ruggles & Stopitall Ltd
Sent: Tuesday, October 13, 2009 8:23 PM

Part 2 of 3

Hi
He is a welsh (bred in Ireland) black with four white socks & yes he did have **lovely feathers** but sadly I had to remove all of them for his condition. Thankfully we are now at a point where I just clip the minimal amount possible (literally the 2" area on the back of his pasterns) & leave the rest on **[this is excellent...as Mother Nature put feathers there for a reason ...so it's wonderful that Emma has let them grow back...so they can help Disney help deter issues himself]. He is doing fantastically**, we had **2 tiny little scratch like cracks that appeared overnight last week but [redacted] [the body helped itself recover] within 3 days**. Many thanks again from me and my boys! Em

From: Emma Whittaker
To: Ruggles & Stopitall Ltd
Sent: Sunday, January 17, 2010 1:26 PM

Part 3 of 3

Hi Karen, thankyou for the email. It was lovely to see disney in the magazine! **He is doing fantastic, he now has full feather on all four legs I dont even need to clip any areas!!! Brilliant.** Thankyou again. Take care. Emma

Many thanks to **Miss Emma Whittaker** for taking the time to write these feedbacks.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.