

February 2014

## *Ruggle-it* & Protexin Gut Balancer Probiotics Testimonial

**2012 - Horse's Extreme Itching + Extreme Other Product Sensitivities  
+ Flies + Behaviour/General Nervousness + Fear of  
certain Foods + Advice**

**2014 – update for Horse & Cat**

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**2014 – Update ex Facebook** (see further down for 2012 history)

On Sunday, 23 February 2014, 20:09, Facebook  
<notification+kr4m2nb5n4nr@facebookmail.com> wrote:

[Lisa Young](#)

23/02/14 20:09

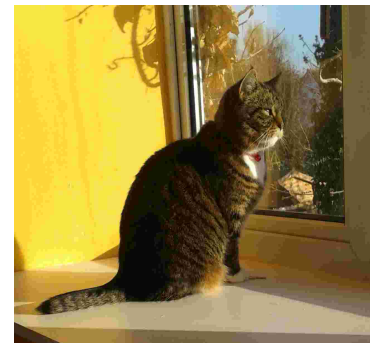
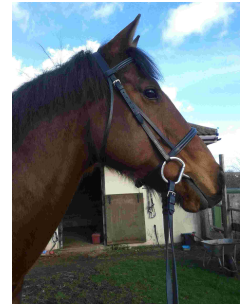
Hi Karen, it's been a while since I gave an update on Mojo [horse] (& Cassie the cat)...

After last winter's major battle with Mojo's [REDACTED] [mud issues] this year with the incessant rain I feared the worse but... **nothing!** He's out everyday & so far Mojo has been doing really well (touch wood) and **he's looking brilliant.** No one can believe he's not on a ton of feed with his shiny coat. I just tell them about **Ruggle-it & Protexin** 😊

As for Cassie [the cat] with her skin issues & scratching, she's had a few baths (not happy!) and I've been using the oil as you directed. The [REDACTED] [crusty lumps] were **gone in a couple of weeks & haven't returned** and I now just top up the oil every now & then.

I **haven't used "traditional" flea [REDACTED] [products] since** and her coat is **lovely & shiny.** She flatly refused to eat the probiotics though so I've used them instead!

Thanks again for your **wonderful products.** Hope you haven't been troubled too much with the recent flooding. X



**2012 - Part 1 of 2**

From: "Lisa Young"  
To: "Ruggles&Stopital"  
Sent: Sunday, May 06, 2012 5:24 PM

Hi Karen, **thank you so much for your time on the phone Thursday & for sending my pack so quickly.**

I patch-tested Ruggle-it on Saturday & all OK, so (much to his disgust) he had a full bath this morning.

I'm keeping everything crossed & I know this is the start of a journey, but I **really don't want to have to rug** the poor chap in the summer.

I was cautious as to whether he would eat the **probiotics** but he licked them from my hand & asked for more - what was I concerned about?!

*[R&S Comment: sadly not all probiotics are as 'pure' as our ones....hence the 'pure' ones are so tasty, even when animals are 'off their food']*

Anyway, I will keep you posted. Kind regards, Lisa



## 2012 - Part 2 of 2

From: "Lisa Young"

To: "Ruggles&Stopitall"

Sent: Thursday, July 12, 2012 7:33 PM

Hi Karen, just wanted to drop you a quick line & thank you for taking more time (again!) to chat through Mojo's latest issues.

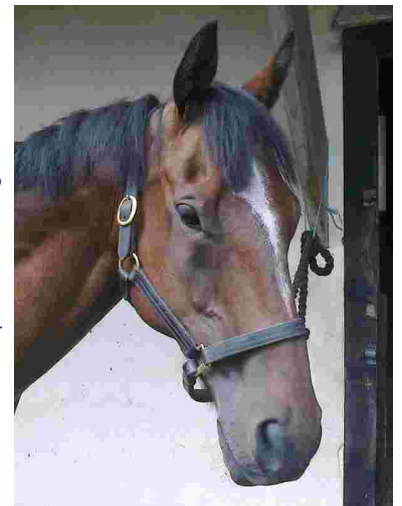
Having seen your product advertised quite a few times over the years, it was with **scepticism** (sorry to be honest!)

*[R&S Comment: please don't worry....totally used to that & can fully empathise too!]* that I tried it **as a last resort** when Mojo became **████████** *[extreme sensitivity]* to pretty much all off-the-shelf fly **████████** *[products]* & started itching like mad.

All I can say is that I **kick myself for not trying it sooner.**

Having followed the instructions to the letter, **within 2 weeks his scabs had gone and flies were no issue at all.** For a horse that would **not tolerate a spray** anywhere **forward of his poll**, he **now lowers his head to let me coat his face!**

What I've been **most impressed** with though is the difference I've seen **combining Ruggle-it with the Protexin powder.** *[R&S Comment: in extreme cases such as Mojo's we feel it is extremely important to work with the body from the insides....to show the body internally that it can begin to calm down a bit, whilst the Ruggle-it on the outsides starts to take away the external issues...thus the body then can help itself to calm down, simultaneously internally/externally for maximum benefit. Using both products is rarely necessary long-term, but in our experience it can be critical initially for the 'severe cases' – click the link to our Testimonials page – you will see others who have followed our advice when we've recommended the 'combined approach' initially].*



I used to have a horse that was always **stressing & had a major mistrust of anything human**, but **now I have one who is calm, loving and seeks attention.**

I can't thank you enough for not only your **wonderful products**, but also the **care & attention you gave me when I first called you and all the times since when I've needed your advice.**

I **do not hesitate to recommend your company** to anyone who will listen!

Kind regards, Lisa

Many thanks to **Lisa Young from South Gloucestershire** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.