

January 2020

*Ruggles & Stopitall* Testimonial

for

**Omega 3 (oil + biscuits) + OM3 Green Lipped Mussel + Protexin  
Probiotics/Live Bacteria + Vitamin D3**

for

**Labrador with Elbow & Joint issues, 1 x ageing Pug, 1 x disabled Pug,  
1 x Cat, Human**

**[ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**From:** Sally Joy, South London  
**Sent:** Thursday, January 23, 2020 8:48 PM  
**To:** Ruggles & Stopitall Ltd

Dear Karen

Thank you so much for prompt delivery of our dear Labrador Cookie's order - she is doing so well and you would never know she has [REDACTED] [R&SL Note: raging joint issues] everywhere which is thanks to your products and a tiny amount of [REDACTED] [Note: Veterinary product for pain, swelling, joint management] (part of the [REDACTED] family but agrees with her tummy) from her vet. [Using R&S Ltd Omega 3, probiotics/live bacteria, etc., since 2016...] Totally agree with you re the anti inflammatory effects of the products Cookie is on otherwise she would be on a big dose of vet medication which we don't want for her kidneys etc. Thank you for helping our Cookie look like a 5 year old (she is actually 9.5 years old).

All other creatures (including teenagers!) good – L... Pug nearly 14 years old, D... disabled Pug 6 years old, O... ginger cat 7 years old and dear kind Lulu bunny about 4 years old living happily in my daughter E...'s bedroom and wherever else she wants to go usually my bedroom! She has lots of time when the weather is mild running around the garden with the Pugs and O... cat all of whom she adores - very strange here!! Cookie washes her most days.

Thank you also for the extra information re the Biokult MIND for Parkinsons, Alzheimers etc. - how interesting. I will likely order some next time as my M&D both had it so I would like not to if possible! I will order some next time for myself.

Also interesting that the Pernamax [Note: Green Lipped Mussel + MSM++ - omega 3-intensive] can be taken by humans for anti inflammatory/arthritis help. Will consider Dad (90 years old) for the Pernamax next time but he is taking so much medication, might be tricky - I'll speak to his Carers who are excellent and show them

size of tablet and see what they think.

You are so knowledgeable and I feel blessed to know you. We are **SO grateful** to you Karen as you **work incredibly hard for the good of animals and humans**. Of course, I would be thrilled for you to use any of my quotes as testimonial - what a compliment!

I hope all is well with you Karen.

With best wishes and my thanks as always

Sally x

Ps I am **constantly recommending you** to my doggy friends but sadly I think most of them can't be bothered (a dog is a dog to most...to me they're my precious family members) but I will keep trying....and now humans too re the Pernamex and Bio-Kult Mind.

Many thanks to **Sally Joy** from **South London** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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