

April 2011

Ruggles & Stopitall Testimonial
for
Protexin Probiotics
for
Elderly Dog with Digestive & Adrenal Issues

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [redacted] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

[**Office Comment:** On 1 April 2011 Mrs Fife told us when she ordered more **Bio-Kult** probiotics, that when she had tried her dog without probiotics, the upset & tummy issues returned.]

Read 14/4/11

Ruggles & Stopitall® Ltd
...utilising the **Power of Nature**, inside & out
Equine • Farm • Pet • Human • Plant

Hop House Cottages, Duddleston, Taunton, Somerset, TA3 7BW
www.karenruggles.co.uk • +44 (0)1823 259952 • info@karenruggles.co.uk

Dear *Mrs Fife*

Feedback – can you help us please?

Whatever we might say about our products is really just an irrelevance as we might be selling fridges to Eskimos! What 'real life' users say in writing and/or on Forums is what **really** matters & can often help give others **confidence** in our unusual approach to 'good health'. Might you kindly complete the following & return it in the enclosed SAE?

1. Which products have you used e.g. *Ruggle-it*, *Protexin Probiotics*, *Maxavita Green Lipped Mussel* (Pernamax), Flaxseed oil, Kronch salmon oil or treats, Baby and/or Human Skincare?
2. Did you use them on *(dogs)*, cats, other pets, horses, alpacas, farm animals, chickens, children, yourself, etc?
3. For what issue(s) are you using the product(s) e.g. head lice, joint stiffness, flies/midges, mud issues, itching, etc?
older bitch with gurgling stomach
4. Your comments on the product(s): (feel free to continue onto the reverse or another sheet if you wish)

Definitely better than using product. Noticed faeces are much firmer-formed now, whereas liquid before. Stomach rumbling still happening, but much reduced.

5. Any other comments you'd like to add e.g. our level of customer service, speed of delivery, etc?

Speed of delivery and service excellent. Reliable.

Your Name *Jane Fife* Postal Town *Thurst* Signature *JCFife* Date *10/4/11*

Finally, would you consider allowing us to use your feedback/photos for our website and/or within some PR? We fully understand if you'd rather not and/or rather leave it for a little while longer...but we hope you won't mind us asking all the same. If it's OK to use it, **please advise whether to use your full name & town, or just initials & town** (or any other variant!). *(This form is for internal purpose only; permission is always sought before any comments are quoted.)

OK to use.

Thank you very much.
We greatly appreciate the time you've kindly taken to help us.

Karen

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Registered Office: Hop House Cottages (180), Duddleston, Taunton, Somerset, TA3 7BW EQ/aaafeedback.doc/0910

Many thanks to **Mrs Fife** for taking the time to write this feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.