

October 2008

Testimonial
for
Mites, Crusty Scabs, Stamping, Biting/rubbing, Bugs

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

----- Original Message -----

From: Doherty, Marie

To: Karen Ruggles

Sent: Monday, October 20, 2008 9:51 PM



Hi again Karen,

I've attached a couple of pics of Rosie. A ridden one from May - you can see how long her mane is on this one. The other photo is from after her 1st bath with the stop it all, which was at the very end of September (minus feathers on this one!)

Brief recap. Rosie is a 14 year old , 14.3hh fell x cob, whom I've owned since she was 2. Rosie has had problems in the past with summer itching. Had **allergy tests** 2 years ago which said her problems were midges, plus some minor pollen [REDACTED]. I moved yards and have not had any problems since, up until June/July this year when she started itching again. As soon as she was left unattended in stable, she would **rub, to the point of making herself bleed**. She rubbed her tail, soft skin down either side of base of tail, also underside of neck on door, and mane. I tried all sorts, lots of different fly repellants, [REDACTED] [harsh chemicals], [REDACTED] [suppressents], which she was on **24 [REDACTED] a day**, but with no effect. Unfortunately, all horses on the yard were now coming in at night, so Rosie had to come in too. She was wearing 2 fly rugs at night, to give a bit of protection against her rubbing.

After weeks of this scratching and having a total nightmare, even to the **point of contacting rescue centres to take her because I was desperate** - I noticed she was showing signs of leg mites. She didn't have much feather and had never been affected before. She was stamping, biting at her legs, rubbing hind legs together. She was also quite **manic with her itching**, she would **roll for ages** and also when you groomed her, she was like a dog waiting for you to give her a good scratch. She also started to bite around the top of her front legs and along the sides of her belly - again **making herself bleed**. My vet advised [REDACTED] [common flea product used on dogs] which I did, 2 applications 10 days apart. Rosie seemed to have good days and bad days, but basically there was no improvement. Around this time I started to use your products. I followed the Mites planner provided, as best I could and its now about 4 weeks since I started.

Rosie seemed to improve almost straight away, infact when I bathed her on Day 1 of the planner, I left her without rugs that night in her stable as I felt that confident. She had a good few nights in with no rubbing. She just didnt seem to be itchy anymore, you could groom her without her going mad to be scratched and also she didnt roll for ages like she had done. At the moment I am using the neat oil daily, dotting it on belly, elbows, stifles and a bit on each fetlock. I also apply to 1 crusty area still remaining behind 1 knee, this took ages to dry up, but has improved a lot in the last couple of days.



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She has also had a minor wound on 1 hock, from when she has rubbed on the wall. Again this has taken time, but eventually seems to have improved. She is still rubbing the side of her hind leg when she's in, so I bathed this yesterday in the shampoo. I use the diluted oil too, rubbing it over her legs and belly. The flies have eventually gone now, thankfully, but the diluted oil did seem to be a **great fly [redacted] [deterrent]** and it will definitely be something I use next summer as a routine.

I am convinced the product has helped Rosie. Karen has given me some excellent advice whenever I've emailed her. I keep telling people about the wonders of your products and have also photocopied the leaflet for my vet. Thanks again Karen.

Bye for now
Marie & Rosie
Merseyside

Many thanks to **Marie Doherty (and Rosie)** for taking the time to write this feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.