

August 2016

Ruggle-it + Protexin 'probiotics' Testimonial

for

**Horse's Extreme Mite Infestation/Damage, Mud Issues ("grease"),
Foul-smelling Skin**

[**ZOOM NOTE:** To clearly see this text/photos, please use the '+' keys on this PDF screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Part 1 of 2 – January 2015

-----Original Message-----

From: Mrs A Leatherland

Sent: Tuesday, January 27, 2015 8:04 PM

To: Ruggles&Stopitall

Subject: Ann Leatherland/Paul Mason - your brave Geo; extra

Hi Karen,

Just a short email to tell you we think its working the **smell has gone** all the [REDACTED] [hard, crusty, damaged areas] are off. He's on your food supplement [Protexin] and he is a lot brighter.

So things are looking good at the moment and thank you so much.

[R&SL comment: George's 1st order was placed on 22 December 2014. Due to the severity of the problem, we suggested Ruggle-it Starter Pack 2-H-Trigger – Ruggle-it with the vital Protexin 'pure' probiotics.] We will keep you up date you later.

I think some people would **not admit it smelling** as it smells awful. But I always tell the truth and if so you know what you are dealing with.

So Geo seems to be **a lot better** than he was and **i am over the moon with how things are going** at the moment. Will keep you up date later. Again thank you so much,

Ann & Paul

Part 2 of 2 – August 2016

-----Original Message-----



From: A Leatherland/P Mason
Sent: Tuesday, August 16, 2016 7:41 PM
To: Karen Ruggles
Subject: Hi Karen its George's mum and dad here

Hi Karen,

Here as promised my write up about George and his troubles with the **pictures to prove** what your products have done for my George and made him better.

First of all we where wondering what we could do for my horse called George. We had the vets out many times and the bills was getting bigger and poor George was getting **NO** better. So in a nutshell we was ripping out our hair on what to for poor George.

I think it was in a NFU countryside mag we saw your ad so we gave it a try and **it does work and he is free from it now**. This **oil is amazing and the shampoo too** – you follow the Mud Planner diary. All this takes time but you **will get there** in the end.

I have trimmed some hair from George's legs but **not too much** because of the sunshine burning it. Its just common sense to let the air get to it and **keep the sun out** that is the main thing.

*[R&SL comment: Absolutely right re sunburn! If we expose 'cob legs' to full summer sun rather than leaving the feathers in place to fully or partially weather-protect, their legs are **not** intended nor used to direct sunlight so are at extreme risk of sunburn. Also, open wounds have **NO** UV protection...so will burn very badly.*

*Equally, if we clip feathers in winter, 'cob legs' are **not** used to the wet and cold as the feathers are there to keep the legs warm (critical for good circulation/healing) **and** act as an umbrella against rain/mud.*

R&S Ltd believe, if we don't like feathers, don't buy a cob! Ruggle-it works with or without feathers, although in a few extreme cases, we advise a 'bob cut' of the feathers so partial feathers are left in place.. Us humans might have to work a little harder to get Ruggle-it to the skin when there's heavy feathers, but it'll be better for your horse if we can leave the 'umbrella/natural protectors' in place. Mother Nature was truly inspired when She created feathers – a natural ski jacket (warmth) & full wet gear!!]

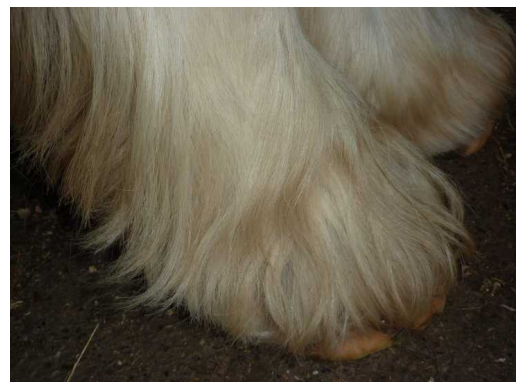
George will **NOT** move now if he is having his legs done and **NO** one holding him. *[R&SL comment: Originally George was petrified of anything being done to his legs; he'd become understandably bad tempered too]* **Its amazing** all I have to say to George is do your stand and he just stands there while I put his oil on his legs.

I cant find words to say to Karen to thank her enough for what she's done for George. 😊

So if your in trouble like I was I can tell you this product will work for you **I am sure** of that.

Karen's helped us no end and the ruggle-it comes with **paper work to help you and very easy to follow**.

I have sent Karen **pictures** of this at the worse they are a **bit gory** but if you do not know what they look like in the first place you will not understand what these products can do because **they where a mess** but better NOW, and Karen's got the **pictures** that show George's legs better.



Once again thank you very much Karen for sorting dear George out, and George sends a **very big kiss to say thank you too.**

[R&SL comment: George is unbelievably brave (the 'before' photos look so painful) & as he's a happier horse these days(!), we give him a massive kiss/hug back. We know he'd have eaten us in the early days when he was hurting so much!

And very well done to you both too...without such loving & persistent 'parents' his future could have been very different.

R&S Ltd's approach of **internal and external** products for the **severe cases** is deemed 'unusual' by many...but in our years of experience & research, bodies respond better (and cost less in money & ongoing struggle) with a **dual approach**. **[A.]** supporting the gut/immune system (our 'pure' probiotics) to **rekindle its efforts** in tandem with **[B]** the Ruggle-it working on the outsides, hence we recommended **Starter Pack 2-H Trigger]**



Very best wishes,

Ann & Paul

Many thanks to **Mrs Leatherland & Mr Mason** for taking the time to write this detailed feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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