

i) May 2013 + ii) Updated September 2015

Ruggle-it Testimonial

for

**2013 - Dog's darkened skin, extensive mite attack (underbelly),
itching, mental state**

**+ 2015 – Human insect bites; Dog's cracked/irritated nose; Bedding
Plants (Pansy, Dahlia)**

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [redacted] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Part 1 of 2 – from May 2013

From: Joan Wallace

Sent: Sunday, **May 12, 2013** 5:39 PM

To: Ruggles & Stopitall

Hi Karen,

I am enclosing another order form for 100ml of semi solid salve and 250ml of your mild shampoo, to be sent by airmail to Ireland.

I must say I was **very sceptical** that it would work, as I had tried everything, to get rid of these **vicious mites** that were attacking the **underside of one of my German Shepherds**. I have never used [redacted] *[commonly applied flea products]* on my dogs, but I did resort to [redacted] *[strong dog spot on]* in desperation, and this did kill the mites but **they returned within days**. In the summer months I would usually resort to a localised flea shampoo to rid all the dogs of harvest mites, and now cannot wait to see how your products control these beasts when the weather warms up.

It has taken about three weeks of **following your instructions carefully**, with a spray bath and salve only, and all the **critters are gone, and her skin is returning to a lovely pink**, with only a few dark areas left. She seemed to be nibbling a bit after **five days of finishing the three weeks**, so I gave her **another spray bath** only, and the **nibbling has gone again**.

She is a **much happier girl**, as I think she was **feeling quite unwell** reacting to the itching and [redacted] *[very irritated areas]*.

I will continue to spray her perhaps once a week, throughout the summer, and more if the harvest mites appear.

Very many thanks for your help, **I will spread the word over here [Southern Ireland], as I am a dog groomer**, and see these problems all the while, and I will be **putting your name up on my vet's facebook page** if that is o.k. by you?

Again very many thanks, and now to try and attach the right order form!!!

Regards, Joan

Mrs Joan Wallace, Co. Meath, Ireland

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Part 2 of 2 – from September 2015

From: Joan Wallace
Sent: Monday, September 28, 2015 8:52 PM
To: Ruggles & Stopitall

Hi Karen.

I have been using your product **religiously for several years now, with great success**, and wouldn't be without your shampoos and oils. I have also passed on your name to many friends here in Ireland, and have your name on my Facebook page for years.

Thank you for getting back to me so quickly, and am delighted to hear Danielle's good news. Unfortunately I have been very surprised about the number of people who would **not use Ruggle it** because it is too much trouble, and just go for the [redacted] *[commonly applied flea products]* used by the Vets, because it is the easier option, never mind about the consequences. I belong to a closed German Shepherd forum, and am sure many of them have picked up on your products from my Facebook. Does'nt matter to me, as long as their dogs benefit :}

I was very interested in one of your articles regarding **Rice in dog food**, and as I had been feeding Burns for years, felt a bit uneasy about all this, so decided to change foods. **I cannot believe the difference** in the dogs coats and well being in about two months!! They have **improved in all aspects**, and I thank you for this.

Another little problem I had was an [redacted] *[recurring and/or seasonal issue]* type condition with one of the **Shepherd's nose**, which was **cracked** and [redacted] *[unhappy]* looking, even a bit of **pus** too, just decided after weeks of this to rub in your Ruggle-it oil, and **heh presto!** Nose back to **normal in a couple of days**, and she really enjoys licking it off :}

I even use it on **myself for insect bites**, and it saved the life of several **bedding plants** *[Pansies/Dahlia's]* this year from some **kind of insects**, so I cannot **recommend your products highly enough**.

Must say I do **enjoy** your humorous cartoons and **really helpful tips, posted on the Facebook Page** :}

Many many thanks

Kind regards, Joan.
Mrs Joan Wallace, Co. Meath, Ireland

Many thanks to **Mrs Wallace** for taking the time to write both the original and now this updated feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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